

Ashton Coal Operations Pty Limited Complaints Register - 2024					
Complaint Number	Complaint ID	Date & Time	Method of Complaint	Nature of Complaint	Details and Response
1	1	23/05/24 7:56 am	Email	Noise	<p>Email received from complainant stating that that Ashton Coal CHPP caused sleep disturbance from 12:31 am to 7:45 am on 23/05/24 in Camberwell Village. Investigations concluded that the Ashton Coal CHPP was operating during the period of complaint and was likely audible at Camberwell village, however remained below approved noise limits.</p> <p>A return call was made to inform the complainant of the findings of the investigation. Ongoing monitoring of noise generated from the Ashton CHPP will be undertaken with ongoing investigation into additional noise mitigation measures.</p>
2	2	25/05/2024 10:42 am	Telephone	Noise	<p>Noise complaint received during the night of 25/05/24 from Camberwell village. Investigation found that the Ashton CHPP was unlikely to have contributed to audible noise in Camberwell village.</p> <p>Email response provided to complainant. No further communication has been undertaken.</p>

As of Monday 30<sup>th</sup> September, 2024