

Ashton Coal Operations Pty Limited Complaints Register - 2017		
Date & Time	Nature of Complaint	Details and Response
28/1/17, 08:09 am	Noise	A Camberwell resident called the Department of Environment and Planning (DPE) regarding 'operational mine noise'. DPE passed this on to Ashton on the 1 February. An investigation was undertaken. Minimal site operations were occurring at the time of the complaint. The investigation forwarded to DPE indicated that Ashton Coal's contribution to noise levels at the time of complaint were minimal. DPE indicated that a copy of Ashton's response was provided to the complainant and no further action was required.
24/6/17 08:24 am	Noise	A complaint was received by a resident of Camberwell about a machinery whining noise that had occurred through the night. An investigation was undertaken including an inspection of the operation during which the noise could not be detected or a noise source located. A review of the noise monitoring did not identify noise emanating from Ashton Coal who's CHPP was not operating at the time. The complainant was contacted who advised that they could not identify the responsible operation and had also complained to another site. Ashton Coal has logged the complaint and no further action was required.